



**ENTRUST**

nShield Security World

# nShield nToken v13.3 Install Guide

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# 1. Introduction

## 1.1. About this guide

This guide includes:

- Installing the See [Installing the module](#).
- Installing the Security World Software. See [Installing the software](#).
- A description of the module status indicators.
- Instructions about removing existing software. See [Uninstalling existing software](#).

See the *User Guide* for your module and operating system for more about, for example:

- Creating and managing a Security World
- Creating and using keys
- Card sets

For information on integrating Entrust nShield products with third-party enterprise applications, see <https://www.entrust.com/digital-security/hsm>.

## 1.2. Model numbers

Model numbering conventions are used to distinguish different nShield hardware security devices.

Model number	Used for
--------------	----------

## 2. Hardware security modules

### 2.1. Electrical power requirements



Make sure that the power supply in your computer is rated to supply the required electric power.

If your computer can supply the required electric power and sufficient cooling, you can install multiple modules in your computer.

### 2.2. Handling modules

The module contains solid-state devices that can withstand normal handling. However, do not drop the module or expose it to excessive vibration.



Before installing hardware, you must disconnect your computer from the power supply. Ensure that a grounded (earthed) contact remains. Perform the installation with care, and follow all safety instructions in this guide and from your computer manufacturer.



Static discharge can damage modules. Do not touch the module connector pins, or the exposed area of the module.

Leave the module in its anti-static bag until you are ready to install it. Always wear an anti-static wrist strap that is connected to a grounded metal object. You must also ensure that the computer frame is grounded while you are installing or removing an internal module.

### 2.3. Module operational temperature and humidity specifications



The module is designed to operate in moderate climates only. Never operate the module in dusty, damp, or excessively hot conditions. Never install, store, or operate the module at locations where it may be subject to dripping or splashing liquids.

### 2.4. Cooling requirements



An air velocity of 1.9 m/s (373 LFM) is recommended for a module in

operation.

During installation, ensure there is adequate airflow around the module. Airflow from fans must be directed to the inlet surface of the module such that air is flowing through and across the length of the module. To maximize airflow, use a PCIe slot with no neighboring modules if possible. If airflow is limited, consider fitting extra cooling fans.



Ensure the module has adequate cooling. Failure to do so can result in damage to the module or computer.

To check the actual and maximum temperature of the module during operation, see the *Maintenance of nShield Hardware* section of the *User Guide* for your module and operating system. It is advised to do this directly after installing the module in its normal working environment. Monitor the temperature of the module over its first few days of operation.

### 2.4.1. Cooling recommendations for a desktop installation

For a desktop installation running in operating environmental conditions, dedicated airflow is required across the module. If the system cannot provide the necessary airflow, Entrust recommends you add a sufficiently powerful dedicated fan to directly cool the module. For details regarding the cooling requirements see [Cooling requirements](#).

### 2.4.2. Cooling recommendations for a server installation

The desktop cooling recommendations further apply to a server installation. In addition, power and airflow control software is sometimes available in a server installation. If this is the case, Entrust recommends you:

- Configure the target air velocity in the software to ensure it does not fall below the airflow recommendations of the module. For details regarding the cooling requirements, see [Cooling requirements](#).
- Ensure that the PCIe slot has been configured to fulfil the module [power requirements](#).

## 2.5. Physical location considerations

For the certification of Entrust nShield HSM, refer to the *Security Manual*. In addition to the intrinsic protection provided by an nShield HSM, customers must exercise due diligence to ensure that the environment within which the nShield HSMs are deployed is configured properly and is regularly examined as part of a comprehensive risk mitigation program to

assess both logical and physical threats. Applications running in the environment shall be authenticated to ensure their legitimacy and to thwart possible proliferation of malware that could infiltrate these as they access the HSMs' cryptographic services. The deployed environment must adopt 'defense in depth' measures and carefully consider the physical location to prevent detection of electromagnetic emanations that might otherwise inadvertently disclose cryptographic material.

## 3. Regulatory notices

### 3.1. FCC class A notice

The HSMs comply with Part 15 of the FCC rules. Operation is subject to the following two conditions:

1. The device may not cause harmful interference, and
2. The device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the users will be required to correct the interference at their own expense.

### 3.2. Canadian certification - CAN ICES-3 (A)/NMB- 3(A)

### 3.3. Recycling and disposal information

For recycling and disposal guidance, see the nShield product's *Warnings and Cautions* documentation.



## 4. Before installing the module

### 4.1. Module pre-installation steps

Check the module to ensure that there is no sign of damage or tampering:

- Check the epoxy resin security coating for obvious signs of damage.

### 4.2. Fitting a module bracket

Before installing a module in a PCI Express card slot, you may have to replace the bracket if it is not the same height as the slot. Both full height and low profile brackets are supplied with the module.

Do not touch the connector pins, or the exposed area of the module without taking electrostatic discharge (ESD) precautions.

To fit the bracket to the module:

1. Remove the two screws from the solder side of the module.
2. Remove the incorrect bracket.
3. Fit the correct bracket to the component side of the module.
4. Insert the two screws into the solder side of the module to secure the bracket. Do not over tighten the screws.

### 4.3. User Replaceable items

If the module has been removed so that a part can be replaced, follow these procedures before installing the module. If no parts need replacing, proceed to [Installing the module](#).

## 5. Installing the module

1. Power off the system and while taking electrostatic discharge precautions, remove the module from its packaging.
2. Open the computer case and locate an empty PCIe slot. If necessary, follow the instructions that your computer manufacturer supplied.



You must only install your module into a PCIe slot. See the instructions that your computer manufacturer supplied to correctly identify the slots on your computer.

Minimum requirement:

3. If there is a blanking plate across the opening to the outside of the computer, remove it. Check that the opening is large enough to enable you to access the module back panel.
4. Insert the contact edge of the module into the empty slot. Press the card firmly into the connector to ensure that:
  - The contacts are fully inserted in the connector
  - The back panel is correctly aligned with the access slot in the chassis
5. Use the bracket screw or fixing clip to secure the module to the computer chassis.
6. Replace the computer case.

### 5.1. After installing the module

If the Security World software has not already been installed, you must install the Security World Software by following the instructions at [Installing the software](#).

Although methods of installation vary from platform to platform, the Security World Software should automatically detect the module on your computer and install the drivers. You do not have to restart the system.

## 6. Before you install the software

- Uninstall any older versions of Security World Software. See [Uninstalling existing software](#).
- If the nShield Remote Administration Client is installed on the machine, remove it. You will also have to re-install it after you installed the new Security World software version. See the *nShield Remote Administration User Guide*.

### 6.1. Preparatory tasks before installing software

Perform any of the necessary preparatory tasks described in this section before installing the Security World Software.

#### 6.1.1. Windows

##### 6.1.1.1. Power saving options

Adjust your computers power saving setting to prevent sleep mode.

##### 6.1.1.2. Install Microsoft security updates

Make sure that you have installed the latest Microsoft security updates. Information about Microsoft security updates is available from <http://www.microsoft.com/security/>.

##### 6.1.1.3. Add %NFAST\_HOME%\bin\ to the PATH environment variable

The default location for %NFAST\_HOME%\bin\ is C:\Program Files\nCipher\nfast. Because of the space in Program Files, nShield commands could fail if NFAST\_HOME\bin\ is not in PATH.

If you cannot change PATH, you will have to enclose all file names and paths that use variable between double quotation marks (" "). For example:

```
"%NFAST_HOME%\toolkits\pkcs11\cknfast.dll"
```

#### 6.1.2. Linux

##### 6.1.2.1. Install operating environment patches

Make sure that you have installed:

- kernel packages like `gcc`, `kernel-headers`, `kernel-devel`
- the latest recommended patches for your environment in general

See the documentation supplied with your operating environment for information.

### 6.1.2.2. Users and groups

The installer automatically creates the following group and users if they do not exist. If you wish to create them manually, you should do so before running the installer. Create the following, as required:

- The `nfast` user in the `nfast` group, using `/opt/nfast` as the home directory.
- If you are installing SNMP, the `ncsnmpd` user in the `ncsnmpd` group, using `/opt/nfast` as the home directory.
- If you are installing the Remote Administration Service, the `raserv` user in the `raserv` group, using `/opt/nfast` as the home directory.

## 6.1.3. All environments

### 6.1.3.1. Install Java with any necessary patches

The following versions of Java have been tested to work with, and are supported by, your nShield Security World Software:

- Java7 (or Java 1.7x)
- Java8 (or Java 1.8x)
- Java11.

Entrust recommends that you ensure Java is installed before you install the Security World Software. The Java executable must be on your system path.

If you can do so, please use the latest Java version currently supported by Entrust that is compatible with your requirements. Java versions before those shown are no longer supported. If you are maintaining older Java versions for legacy reasons, and need compatibility with current nShield software, please contact Entrust nShield Support, <https://nshieldsupport.entrust.com>.

To install Java, you may need installation packages specific to your operating system, which may depend on other pre-installed packages to be able to work.

Suggested links from which you may download Java software as appropriate for your operating system:

- <http://www.oracle.com/technetwork/java/index.html>
- <http://www.oracle.com/technetwork/java/all-142825.html>

You must have Java installed to use KeySafe.

### 6.1.3.2. Identify software components to be installed

Entrust supply standard component bundles that contain many of the necessary components for your installation and, in addition, individual components for use with supported applications. To be sure that all component dependencies are satisfied, you can install either:

- All the software components supplied
- Only the software components you require

During the installation process, you are asked to choose which bundles and components to install. Your choice depends on a number of considerations, including:

- The types of application that are to use the module
- The amount of disc space available for the installation
- Your company's policy on installing software. For example, although it may be simpler to choose all software components, your company may have a policy of not installing any software that is not required.

On Windows, the **nShield Hardware Support bundle** and the **nShield Core Tools bundle** are mandatory, and are always installed.

On Windows, the **Windows device drivers** component is installed as part of the **Hardware Support bundle**. On Linux, the **Kernel device drivers** component is installed.

On Linux, you *must* install the **hwsp** component.

The **Core Tools bundle** contains all the Security World Software command-line utilities, including:

- **generatekey**
- Low level utilities
- Test programs

The Core Tools bundle includes the **Tcl run time** component that installs a run-time Tcl installation within the nCipher directories. This is used by the tools for creating the Security

World and by KeySafe. This does not affect any other installation of Tcl on your computer.

## 6.2. Firewall settings

When setting up your firewall, you should ensure that the port settings are compatible with the HSMs and allow access to the system components you are using. The following table identifies the ports used by the nShield system components. All listed ports are the default setting. Other ports may be defined during system configuration, according to the requirements of your organization.

Component	Default Port	Protocol	Use
Hardserver	9000	TCP	Internal non-privileged connections from Java applications including KeySafe
Hardserver	9001	TCP	Internal privileged connections from Java applications including KeySafe

## 7. Installing the software

This chapter describes how to install the Security World Software on the

After you have installed the software, you must complete further Security World creation, configuration and setup tasks before you can use your nShield environment to protect and manage your keys. See the *User Guide* for your module and operating system for more about creating a Security World and the appropriate card sets, and further configuration or setup tasks.

If you are planning to use an nToken with a client, this should be physically installed in the client before installing the Security World software, see *nToken Installation Guide*.

### 7.1. Installing the Security World Software on Windows

For information about configuring silent installations and uninstallations on Windows, see the *User Guide*.

For a regular installation:

1. Sign in as an Administrator or as a user with local administrator rights.
2. Place the Security World Software installation media in the optical disc drive.
3. Launch `setup.msi` manually when prompted.
4. Follow the onscreen instructions.
5. Accept the license terms and select **Next** to continue.
6. Specify the installation directory and select **Next** to continue.
7. Select all the components required for installation.

By default, all components are selected. Use the drop-down menu to deselect the components that you do not want to install. **nShield Hardware Support** and **Core Tools** are necessary to install the Security World Software.

See [Software packages on the Security World installation media](#) for more about the component bundles and the additional software supplied on your installation media.

8. Select **Install**.

The selected components are installed in the installation directory chosen above. The installer creates links to the following nShield Cryptographic Service Provider (CSP) setup wizards as well as remote management tools under **Start > Entrust** or **Entrust nShield Security World** (depending on the version of Windows or Windows Server you are running):

- If **nShield CSPs (CAPI, CNG)** was selected: **32bit CSP install wizard**, which sets up CSPs for 32-bit applications
- If **nShield CSPs (CAPI, CNG)** was selected: **64bit CSP install wizard**, which sets up CSPs for 64-bit applications
- If **nShield CSPs (CAPI, CNG)** was selected: **CNG configuration wizard**, which sets up the CNG providers
- If **nShield Java** was selected: **KeySafe**, which runs the key management application
- If **nShield Remote Administration Client Tools** was selected: **Remote Administration Client**, which runs the remote administration client

If selected, the SNMP agent will be installed, but will not be added to the **Services** area in **Control Panel > Administrative Tools** of the target Windows machine. If you wish to install the SNMP agent as a service, please consult the *SNMP monitoring agent* section in the *User Guide* for your module and operating system.

9. Select **Finish** to complete the installation.

The following global variables are set upon install:

- `%NFAST_CERTDIR%`
- `%NFAST_HOME%`
- `%NFAST_KMDATA%`
- `%NFAST_LOGDIR%`

You may additionally need to do the following after you have installed the software:

- In **Windows Device Manager > Security Accelerator**, select the appropriate module.
- Under **Properties > Power Management**, deselect **Allow the computer to turn off this device to save power**.

## 7.2. Installing the Security World Software on Linux

1. Sign in as a user with root privileges.
2. Mount the DVD/ISO image.
3. Open a terminal window, and change to the root directory.
4. Extract the required `.tar.gz` files to install all the software bundles by running commands of the form:

```
sudo mkdir /opt/nfast
```



```
sudo tar xzf /<iso-mountpoint>/linux/amd64/<file>.tar.gz -C /opt/nfast/
```

In this command, `<file>` is the name of a `.tar.gz` file for that component, for example `hwsp.tar.gz`.

5. To use an nShield module with your Linux system, you must build a kernel driver. Entrust supplies the source to the NFP and a makefile for building the driver as a loadable module.

The kernel level driver is installed as part of the `hwsp` bundle. To build the driver with the supplied makefile, you must have the correct headers installed for the kernel that you are running. They must be headers for the same version of the kernel and must contain the kernel configuration options with which your kernel was built. You must also have appropriate versions of `gcc`, `make`, and your C library's development package.

The configuration script looks for the kernel headers in the default directory `/lib/modules/'<uname -r>'/build/include/`. If your kernel headers are located in a different directory, set the `KERNEL_HEADERS` environment variable so that they are in `$(KERNEL_HEADERS)/include/`. Historically, the headers have resided in `/usr/src/linux/include/`. If the headers for your kernel are not already installed, install them from your Linux distribution disc, or contact your kernel supplier.

Build the driver as a loadable kernel module. When you have ensured the correct headers are in place, perform the following steps to use the makefile:

- a. Change directory to the nShield PCI driver directory by running the command:
- b. Make the driver by running the command:

```
# make
```

This produces a driver file that is automatically loaded as part of the normal installation process.

6. Run the install script by using the following command:

```
/opt/nfast/sbin/install
```

7. Sign in to your normal account.
8. Add `/opt/nfast/bin` to your `PATH` system variable:

If you use the Bourne shell, add these lines to your system or personal profile:

```
PATH=/opt/nfast/bin:$PATH
```

```
export PATH
```

If you use the C shell, add this line to your system or personal profile:

```
setenv PATH /opt/nfast/bin:$PATH
```

## 8. Setting the system clock

Entrust recommends that you set the HSM system clock before performing any other actions. This is because the HSM clock may have drifted from real time whilst the HSM was running on battery power in storage.



The HSM system clock is set by fetching the current time and date from the host machine in which the HSM is fitted. Therefore it is important to check that the time and date is set correctly on the host machine.



Initial setting of the HSM system clock should be performed with the HSM in maintenance mode. If your HSM is not in maintenance, you must put it into maintenance mode. For instructions, see the *User Guide* for your HSM.

### 8.1. Setting the HSM system clock

1. Make sure that the date and time on the host machine are set correctly according to the documentation for the operating system on the host machine.
2. Run the following command as a user with `root` privileges on Linux or the privileges of the built-in local Administrators group on Windows:

```
/opt/nfast/bin/hsmadmin settime
```



When you are setting time at the very first time on an nShield 5s HSM, it is recommended to avoid the optional `--adjust` parameter. This parameter is intended to be used when the HSM is already in operational mode. It can be used on a periodic basis to gradually reconcile any discrepancies between the host's and the HSM's clocks. Gradual reconciliation prevents sudden time discrepancies and ensures smooth operation.

## 9. Status indicators

### 9.1. Solo

The blue Status LED indicates the operational status of the module.

Status LED	Description
Off.	<p><b>Status: Power off</b></p> <p>There is no power supply to the module. Check that the module is correctly inserted in its PCIe slot, then restart the computer.</p>
On, occasionally blinks off.	<p><b>Status: Operational mode</b></p> <p>The nShield Solo module is accepting commands. The more frequently the Status LED blinks off, the greater the load on the module.</p>
<p>Flashes SOS, the Morse code distress code (three short pulses, three long pulses, three short pulses).</p> <p>After flashing SOS, the Status LED flashes an error code in Morse code.</p>	<p><b>Status: Error mode</b></p> <p>If the module encounters an unrecoverable error, it enters Error mode. In Error mode, the module does not respond to commands and does not write data to the bus.</p> <p>If a command does not complete successfully, the module normally writes an error message to the log file and continues to accept further commands. It does not enter Error mode. For information about error codes, see the <i>User Guide</i> for your module and operating system.</p>

## 10. Configuring and checking the installation

This section describes how to:

- Configure the nShield Connect so that it can recognize the nToken installed on the client computer.
- Check that the nToken is installed and configured correctly on the client.



For more information about configuring an nShield Connect to use clients, see the *nShield Connect User Guide*.

### 10.1. Adding the client to the nShield Connect

When the client is added to the nShield Connect, the client must use the nToken to communicate with the nShield Connect. If the client attempts to connect to the nShield Connect when a module is in use, the nShield Connect examines the IP address of the client and requires the client to identify itself using the authentication key of the module.

To add the client to the nShield Connect:

1. Use the right-hand navigation button on the nShield Connect front panel to select **System > System configuration > Client configuration > New client**.
2. Enter the IP address and netmask of the first client, and press the right-hand navigation button.
3. To choose the permissions for the client, use the touch wheel to display the type of connection between the nShield Connect and the client. The table below lists the available options.

Option	Description
Unprivileged	Privileged connections are never allowed.
Priv. on low ports	Privileged connections are allowed only from ports numbered less than 1024. These ports are reserved for use by root on Linux.
Priv. on any ports	Privileged connections are allowed on all ports.



You need a privileged connection to perform module administration tasks (for example, to create a Security World). If you are not going to perform module administration tasks, Entrust recommends that you allow only unprivileged connections. For more information, see the *nShield Connect User Guide*.

When you have selected the type of connection, press the right-hand navigation button.

4. To enroll the client with an nToken, enter the number of the port on which the client is listening (the default is 9004) and press the right-hand navigation button.
5. Retrieve the ESN and authentication key hash of the nToken:
  - a. Open a command window on the client. Navigate to the directory where the Security World Software has been installed, and enter the following command:

```
ntokenenroll -H
```

- b. The ESN of the nToken and the hash of the nToken authentication key are displayed. Write down the ESN and the hash, or ensure that you can see the module as you work on the client.
6. On the module, compare the ESN of the nToken and the hash of the nToken authentication key with the ESN and hash displayed on the following screen:

```
Client reported the
software key hash:

691be427bb125f387686
38a18bfd2eab75623320

Is this EXACTLY right?

CANCEL   CONFIRM
```

If there is an exact match, select Yes, and press the right-hand navigation button to configure the client.

7. When you see the confirmation message, press the right-hand navigation button again.
8. To enroll the client with the nToken, run the following command:

```
nethsmenroll [--ntoken-esn esn-of-ntoken] [Options]
nethsm-IP [nethsm_ESN netHSM_HKNETI]
```

## 10.2. Checking the installation

To check that the module is installed and configured correctly on the client:

1. Log in as a user and open a command window.
2. Run the command:

```
enquiry
```

The following is an example of the output following a successful `enquiry` command:

```
Module ##:  
enquiry reply flags none  
enquiry reply level Six  
serial number #####-####  
mode operational  
version #.#.#  
speed index ###  
rec. queue ##.##  
...  
rec. LongJobs queue ##  
SEE machine type ARMtype2  
supported KML types DSAp1024s160 DSAp3072s256
```

If the mode is operational the HSM module has been installed correctly.

If the output from the `enquiry` command says that the module is not found, first restart your computer, then re-run the `enquiry` command.



If the operating system supports power saving, disable power saving. See [Installing the module](#). Otherwise, if your system enters Sleep mode, the nToken may not be found when running `enquiry`. If this happens, you need to reboot your system.

## 10.3. Using a Security World

See the *User Guide* for your module and operating system for more about creating a Security World or loading an existing one.

# 11. Uninstalling existing software

Entrust recommends that you uninstall any existing older versions of Security World Software before you install new software.

The automated Security World software installers do not delete user created components, key data, or Security World data.



Before you uninstall the Security World Software, Entrust strongly recommends that you make a secure backup of any existing Security World and nShield configuration files. See the *User Guide* for more information.



When upgrading the Security World Software, you do NOT need to delete key data or any existing Security World. If you want to do so for other reasons, see the *User Guide* for your module and operating system for more information. If you do delete Security World data, it cannot be restored unless you have an up-to-date backup and a quorum of the Administrator Card Set (ACS) is available.



The file `nCipherKM.jar`, if present, is located in the `extensions` folder of your local Java Virtual Machine. The uninstall process may not delete this file. Before reinstalling over an old installation, remove the `nCipherKM.jar` file. See the *User Guide* for your module and operating system for more about locating the Java Virtual Machine `extensions` folder.



You can only have a single Security World Software installation on a computer at a time



If you are downgrading a software authenticated client to a Security World Software earlier than version 12.60, the client will need to be re-enrolled as software-based authentication is not supported. See the *Configuring the nShield Connect to use the client* section in the *nShield Connect User Guide* for more information.



Entrust recommends that you do not uninstall the Security World Software unless you are either certain it is no longer required, or you intend to upgrade it.



## 11.1. Uninstalling the Security World Software on Windows

Before uninstalling the Security World software, you should back up your `%NFAST_HOME%` directory. Delete this backup after upgrading the Security World and confirming that the configuration files and any customizations are correct.

1. Open the **Control Panel** and select **Programs and Features**.
2. For the following programs, select **Uninstall** and follow the on-screen instructions:
  - **nShield Security World Software**
  - **CyberJack Base Components**

## 11.2. Uninstalling the Security World Software on Linux

Before uninstalling the Security World software, back up your `$NFAST_HOME` directory. This preserves your key management data, `hardserver.d`, and any data customizations.

When upgrading the Security World, restore the backup to preserve your PKCS #11 and Soft KNETI authentication settings and any customizations. If you delete the `/opt/nfast` directory without making a copy of it, you will lose these configuration settings.

When restoring a Security World from a backup, you need to maintain permissions.



If you are doing a clean reinstallation of the Security World software, ensure you backup the following files and folders before uninstalling:

- `/opt/nfast/kmdata`

Do not delete `/etc/nfast/config` nor the `nfast` and `ncsnmpd` users.

1. Assume the nFast Administrator privileges or root privileges by running the command:

```
$ su -
```

2. Type your password, then press **Enter**.
3. To remove drivers, install fragments, and scripts and to stop services, run the command:

```
/opt/nfast/sbin/install -u
```

4. Delete all the files (including those in subdirectories) in `/opt/nfast` and `/dev/nfast/` by running the following commands:

```
rm -rf /opt/nfast  
rm -rf /dev/nfast
```

5. If you are not reinstalling the product, delete the configuration file `/etc/nfast.conf` if it exists.
6. Unless needed for a new installation, remove the user `nfast` and, if it exists, the user `ncsnmpd` using `sudo userdel` and `sudo groupdel`. For example:

```
sudo userdel ncsnmp  
sudo userdel nfast  
sudo groupdel ncsnmp  
sudo groupdel nfast
```

## 12. Software packages on the Security World installation media

This appendix lists the contents of the component bundles and the additional software supplied on your Security World Software installation media. For information on installing the supplied software, see [Installing the software](#).

Entrust supply the hardware server and associated software as bundles of common components that provide much of the required software for your installation. In addition to the component bundles, provide individual components for use with specific applications and features supported by certain Entrust modules.

To list installed components, use the `nversions` command-line utility.

### 12.1. Security World installation media

The following component bundles and additional components are supplied on the Security World installation media:

#### 12.1.1. Component bundles

Linux Package	Windows Feature in the Installer	Content
<code>hwsp</code>	nShield Hardware Support	Hardware Support package, including the nShield Server and device driver.
<code>ctls</code>	nShield Core Tools	Management utilities, including generatekey, diagnostic and performance tools, Remote Administration Client cmd, and the PKCS#11 library.
<code>ctd</code>	nShield Cipher Tools	Developer package example programs, and developer libraries for the nCore API and generic stub.
<code>devref</code>	nShield Developer Reference	Reference Documentation for the nCore API.
N/A	nShield CSPs (CAPI, CNG)	CAPI and CNG providers and associated tools.
N/A	nShield Debug	PDB and .map files for nShield libraries and executables.
N/A	nShield Device Drivers	Device drivers for PCI and USB attached nShield devices, included in <code>hwsp</code> for Linux.
<code>javasp</code>	nShield Java	nCipherKM JCA/JCE Provider, associated classes (including nFast Java generic stub classes) and the KeySafe application.

Linux Package	Windows Feature in the Installer	Content
<code>jd</code>	nShield Java Developer	Java developer libraries and documentation for the nCore API and generic stub.
<code>ncsnmp</code>	nShield SNMP	nShield SNMP service and tools.
N/A	nShield Remote Administration Client Tools	Remote Administration Client tools and shortcuts.
N/A	nShield Trusted Verification Device	Driver for the Trusted Verification Device (TVD), included in <code>ctls</code> for Linux.
<code>raserv</code>	nShield Remote Administration Server	nShield Remote Administration server for enabling communication between remote clients and their Type3 smartcards and this machine.

## 12.2. Components required for particular functionality

Some functionality requires particular component bundles or individual components to be installed.

Support for nShield Edge is shipped by default as part of the nShield Hardware Support component.

Ensure that you have installed the **Hardware Support (mandatory)** and **Core Tools (mandatory)** components.

In these part codes, *n* represents any integer.

If you are developing in Java, install the **Java Developer** and **Java Support (including KeySafe)** bundles; after installation, ensure that you have added the `.jar` files to your `CLASSPATH`.

You must install the `hwsp` component if you are using an nShield PCI card.

### 12.2.1. KeySafe

To use KeySafe, install the nShield **Core Tools** (`ctls` on Linux) and the nShield **Java** (`javasp` on Linux) components.

### 12.2.2. Microsoft CAPI CSP and Microsoft Cryptography API: Next Generation (CNG)

If you require the Microsoft CAPI CSP, you must install the nShield CSPs (CAPI, CNG)

component.

If you want to use the module with PKCS #11 applications, including release 4.0 or later of Netscape Enterprise Server, Sun Java Enterprise System (JES), or Netscape Certificate Server 4, install the nShield PKCS11 library. For detailed PKCS #11 configuration options, see:

- The appropriate *User Guide* for your module and operating system
- The appropriate third-party integration guide for your application

Integration guides for third-party applications are available from <https://nshieldsupport.entrust.com>.

## 12.3. nCipherKM JCA/JCE cryptographic service provider

If you want to use the nCipherKM JCA/JCE cryptographic service provider, you must install:

- The nShield Java bundle

An additional JCE provider `nCipherRSAPrivateEncrypt` is supplied that is required for RSA encryption with a private key. To install and use this provider, ensure that the `nCipherKM.jar` is in your `CLASSPATH` or `MODULEPATH`. You will also need to add the following classname to the top of the list of providers in your `java.security` file  
`com.ncipher.fixup.provider.nCipherRSAPrivateEncrypt`

See the *User Guide* for your module and operating system for more about configuring the nCipherKMJCA/JCE cryptographic service provider.

## 12.4. SNMP monitoring agent

If you want to use the **SNMP monitoring agent** to monitor your modules, install the nShield SNMP component (`ncsnmp` on Linux).

During the first installation process of the SNMP agent, the agent displays the following message:

If this is a first time install, the nShield SNMP Agent will not run by default. Please see the manual for further instructions.